

**From:** Tom Shipley  
**To:** Microsoft ATR  
**Date:** 12/31/01 6:45pm  
**Subject:** Microsoft settlement

I am a user of personal computers--since 1977. Before Microsoft got involved. I used WordPerfect until Microsoft Word overtook it. I used Lotus until Microsoft Excel outperformed it. Buy all of the old files have always been accessible with Microsoft's products. I think that we should continue to have the advances that Microsoft has been continually introducing. I speak purely from the standpoint of a user and I don't think you are getting enough input from users. We are too busy--and that's too bad.

Tom Shipley  
tom@tshipley.cnchost.com